

RETURNS AND REFUNDS

Customer orders have no re-sale value. Therefore, ALL SALES ARE FINAL. If an error is verifiably due to Design & Print Services , we will re-print the order at our expense. Any defect/s discovered in your shipment must be reported to Design & Print Services within 30 days of your order's receipt. To qualify for a free replacement order, you must return your product (at your own expense) within 35 days from the time the product was delivered. All Charges related to expedited orders (rush printing or shipping) are NON REFUNDABLE UNLESS UPS/FEDX FAILS DELIVERY OR DELIVERS DAMAGED PRODUCT. ANY CREDIT DUE WILL BE PROCESSED WITHIN 4 to 6 WEEKS. If a change is made to an existing order that results in a credit, the customer will receive a refund for the credit minus any credit card processing fees. All refund considerations will be evaluated on a case by case basis.